

METROPOLITAN HEALTH GROUP

Athens - Greece



International Patients Department

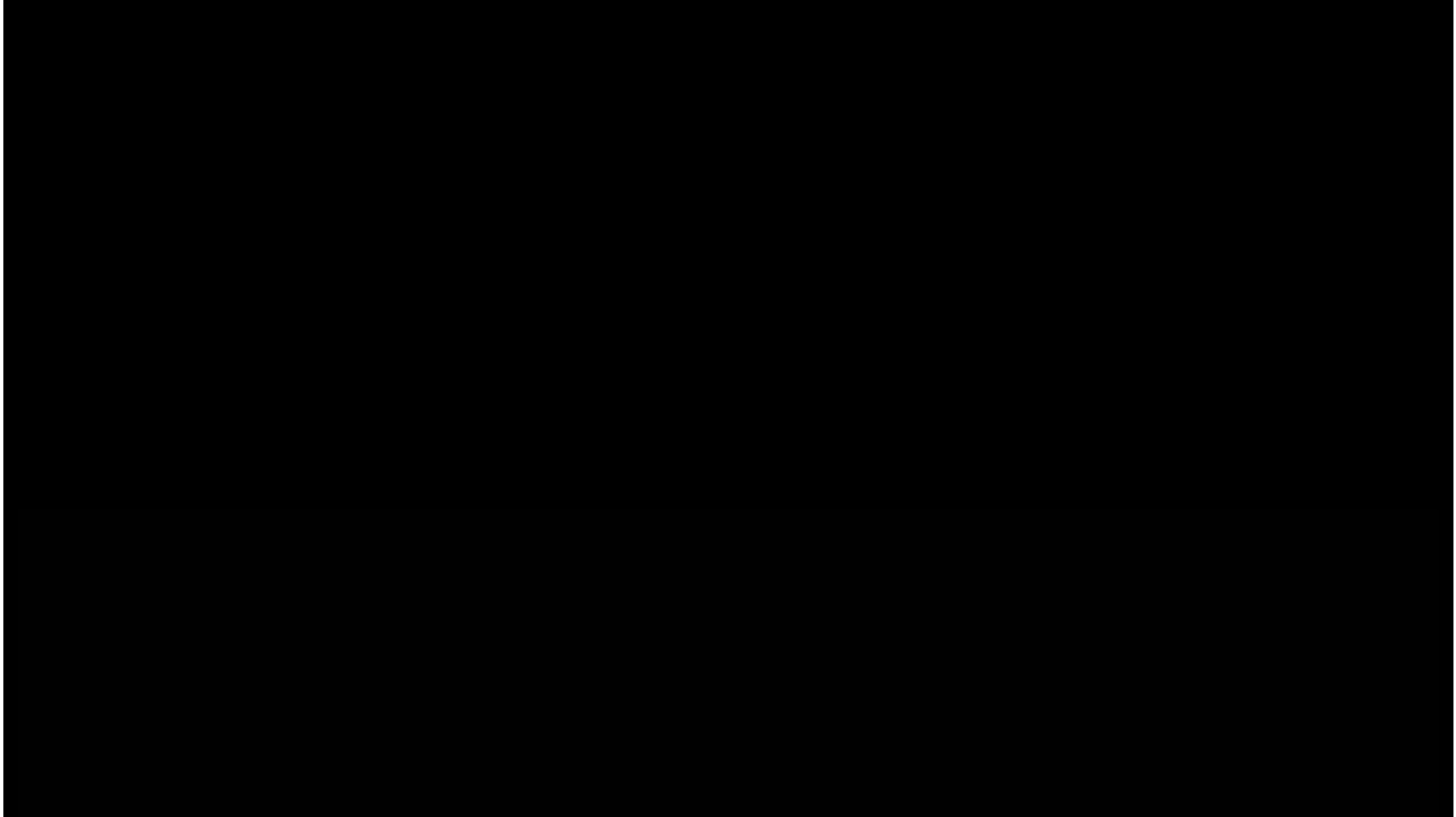
Dr. Panagiotis Louskos

Director of Implantology and
Prosthodontics Dep.

Dr. Zaki Antar

MBBCh, MBA (IHM)

IPD Manager

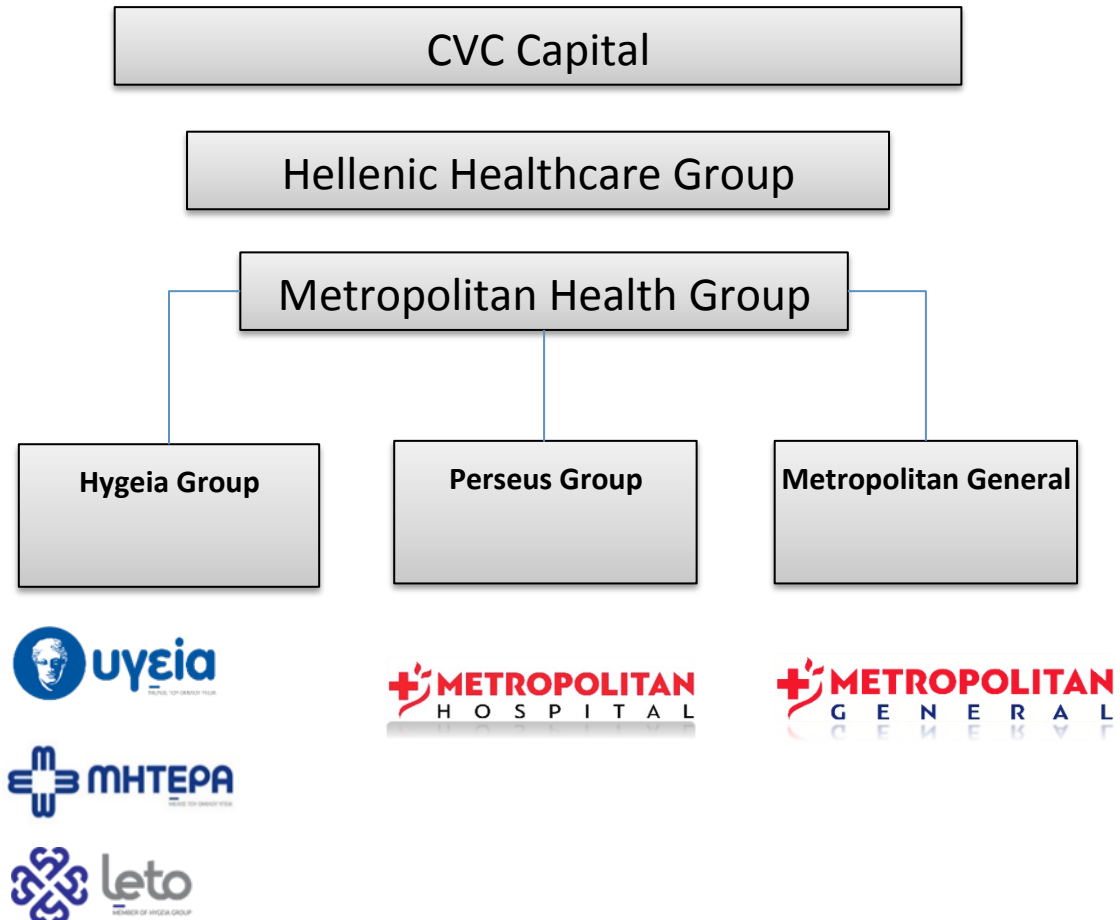


AGENDA

- I. INTRODUCTION
- II. INFRASTRUCTURE
- III. ACREDITATIONS
- IV. MEDICAL SERVICES
- V. NON-MEDICAL & HOSPITALITY SERVICES
- VI. WHY MHG?

I. INTRODUCTION

- ✓ CVC Capital one of the largest funds in the world have established the **Metropolitan** Health Group.
- ✓ Founded in 1981, CVC manages capital on behalf of over 300 institutional, governmental and private investors worldwide.
- CVC has secured commitments of more than US\$71 billion in funds from investors (including CVC Credit Partners)



II. INFRASTRUCTURE

METRPOKITAN HOSPITAL

Ward Beds: 262

ICU Beds: 27

Operation Theatres: 16

Inpatients / year: 17893

Outpatients & Emergency / year: 390.171

Medical & non-Medical staff: 983



II. INFRASTRUCTURE

METRPOITAN GENERAL

Ward Beds: 188

ICU Beds: 10

Operation Theatres: 10

Inpatients / year: 6370

Outpatients & Emergency / year: 112.382

Medical & non-Medical staff: 547



II. INFRASTRUCTURE

HYGEIA

Ward Beds: 268

ICU Beds: 33

Operation Theatres: 18

Inpatients / year: 15.747

Outpatients & Emergency / year: 161.615

Medical & non-Medical staff: 1273



II. INFRASTRUCTURE

MITERA

Ward Beds: 325

ICU Beds: 63

Operation Theatres: 26

Inpatients / year: 8356

Outpatients & Emergency / year: 60.397

Medical & non-Medical staff: 988



II. INFRASTRUCTURE

LETO

Ward Beds: 85

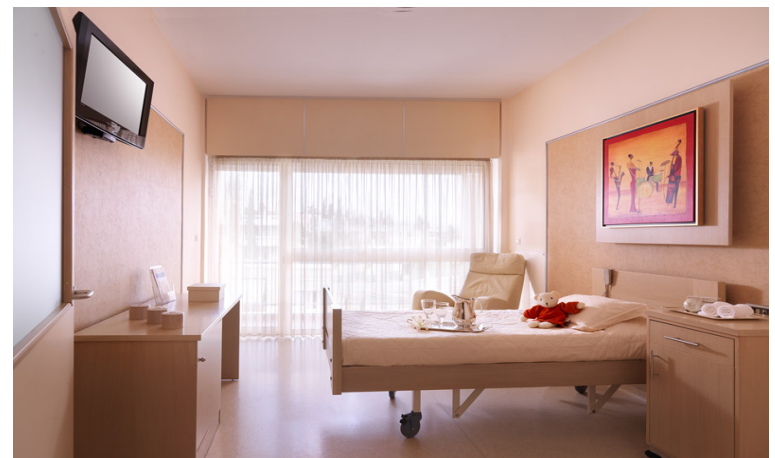
ICU Beds: 15

Operation Theatres: 10

Inpatients / year: 8308

Outpatients & Emergency / year: 30.767

Medical & non-Medical staff: 264



III. ACREDITATIONS

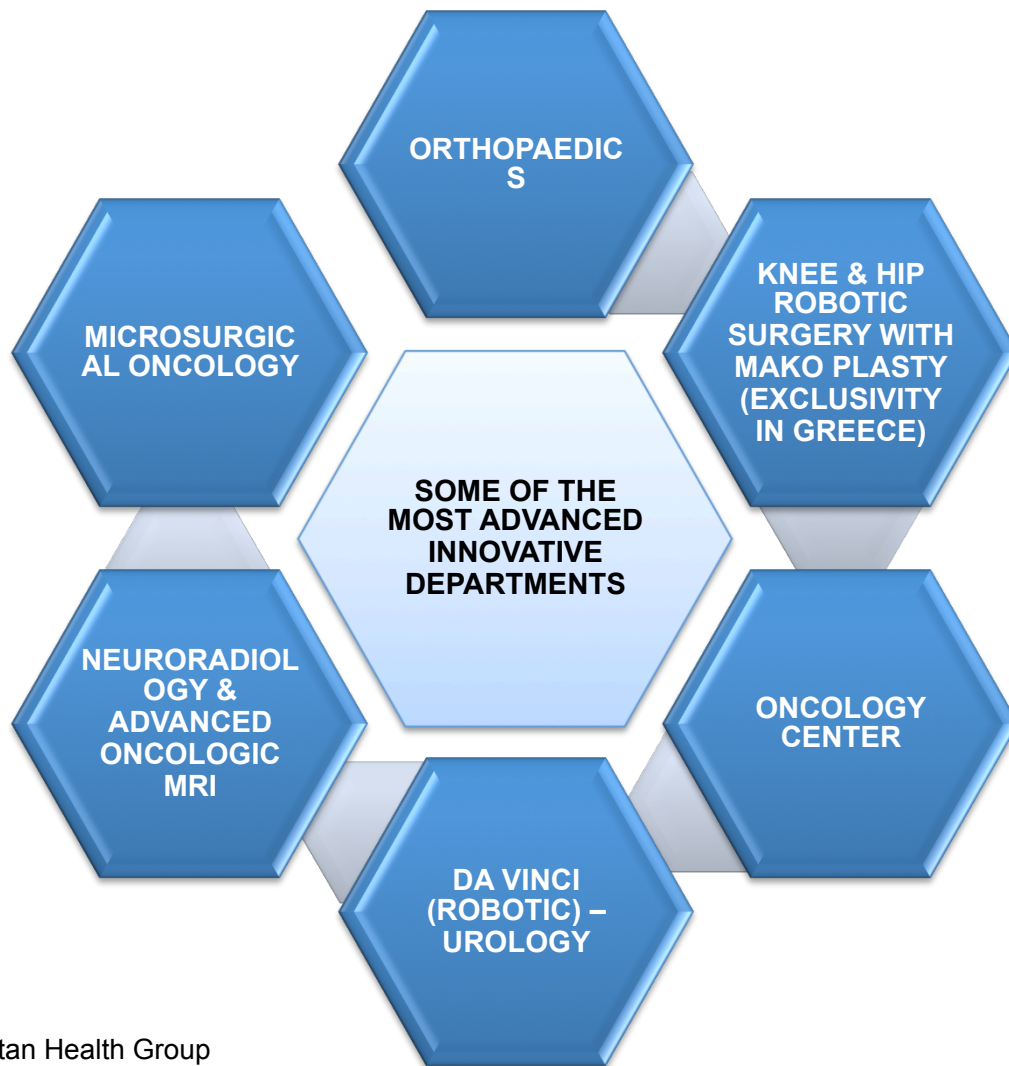
- JCI-Joint Commission International
- TEMOS Quality in International Patient Care
- TEMOS Excellence in Medical Tourism
- The Diplomatic Council Preferred Partner Hospital
- ISO 9001
- ISO 22000
- Certified ESO Stroke Unit
- Breast Centers Network Certified



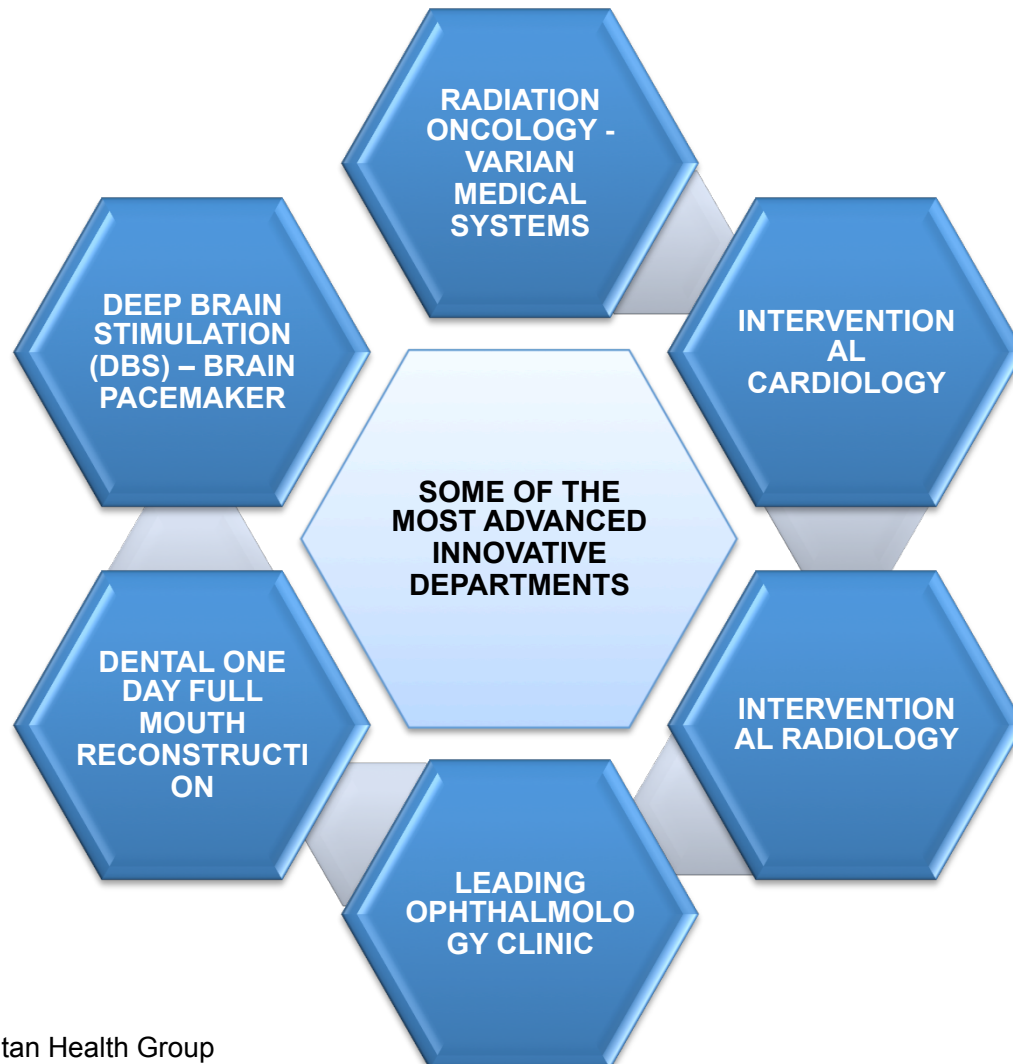
Organization Accredited
by Joint Commission International



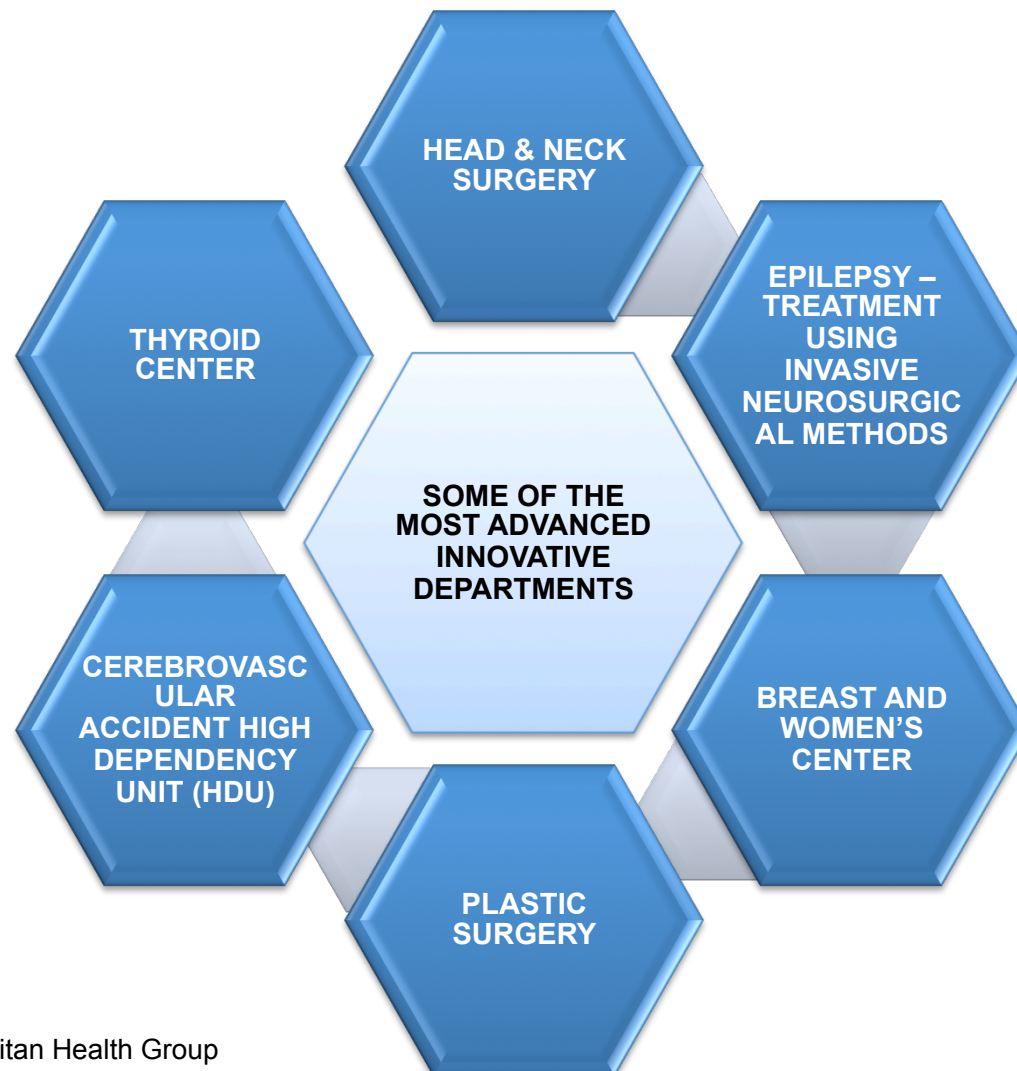
IV. MEDICAL SERVICES



IV. MEDICAL SERVICES



IV. MEDICAL SERVICES



V. NON-MEDICAL & HOSPITALITY SERVICES

- **Metropolitan Health Group is the leading Health Group in Europe in treating patients from abroad.**
- **30% of our patients come from abroad from 81 countries.**
- **With the most professional International Patients Department and the only one in Greece certified with excellence from TEMOS and the fourth worldwide.**

V. NON-MEDICAL & HOSPITALITY SERVICES

- **Providing a very fast Second Opinion**
- **Proposed and detailed treatment plan that includes**
 1. Specific Medical Treatment.
 2. Length of stay.
 3. Medical Team.
 4. Estimation Cost.
- **Arranging air ambulance service within few hours for medical emergencies.**
- **Accommodation services with cooperating hotels in competitive pricing.**
- **Transportation in Greece**
 1. To and from the airport with buses leased by Metropolitan.
 2. Patients with severe medical conditions are transferred by our Ambulances.
 3. Regular Scheduled buses from the hospital to our cooperating hotels and vice versa.

V. NON-MEDICAL & HOSPITALITY SERVICES

- **SIM cards**

For each patient and escort a sim card with a Greek mobile phone number is given to cover immediate communication needs.

- **Communication**

1. Case managers that speak Ukrainian.
2. Medical staff that speak Ukrainian.

- **International cuisine within the hospital.**

- **International channels within the hospital.**

- **Medical file**

1. Upon discharge patients receive their medical files and related medical reports in the English language.
2. Medical File can be sent to the patient's local Hospital.

V. NON-MEDICAL & HOSPITALITY SERVICES

- **Patients security**

The hospital provides full professional security within the hospital and the cooperating hotels.

- **Follow up**

The patients or their doctors back home can communicate with Metropolitan doctors by telephone, Skype or emails at any time and with any frequency without extra charge.

- **Training**

Medical Doctors, Nurses and Technicians.

VI. WHY ?

1. IN GREECE:

- ONE OF THE NEAREST EUROPEAN COUNTRY.
- EASY ACCESS BY DIRECT FLIGHT.
- NO ENTRY VISA REQUIREMENT.
- TRADITIONAL FRIENDSHIP BETWEEN GREECE AND UKRAINE.
- COMMON CULTURAL AND HISTORICAL ROOTS.

2. IN METROPOLITAN HEALTH GROUP:

- ACREDITATIONS LIKE NO OTHER GROUP WORLDWIDE WITH JCI AND TEMOS EXCELLENCE FOR TREATMENT IN INTERNATIONAL PATIENTS.
- THE MOST EXPERIENCED HOSPITAL IN EUROPE IN TREATMENT OF INTERNATIONAL PATIENTS.

3. VALUE FOR MONEY:

- A FULL SPECTRUM OF MEDICAL AND NON-MEDICAL SERVICES IN A VERY COMPETITIVE PRICING.

Unique product – Treatment of the High Risk cases, Terminal patients/ palliative care

1. Organization of the preparation/procedure within one day
2. Organization of the air ambulance service the same day (after the financial arrangement)
3. Palliative care
4. Maximum comfort for the patients and their families

Contact me 24/7:

Dr. Paata Ratiani

+995591320088

viber/whatsapp

E-mail: ratianipaata@yahoo.com

THANK YOU

